



Arizona Community Resource Guide

Connecting members to services close to home

United
Healthcare®
Community Plan



UnitedHealthcare® Community Plan is committed to helping our community live healthier lives. That's why we've made this Community Resource Guide. It lists community organizations across Arizona, as well as resources in your area.

Important information for providers

UnitedHealthcare Community Plan promotes your use of the AZ Closed Loop Referral System (CLRS), also known as CommunityCares. This guide shows many resources that are available in the community, but we still urge you to refer members through CommunityCares. That will help connect members with Community-Based Organizations (CBOs) that can address social determinants of health (SDOH).

Important information for members

This community guide is provided to you at no cost. Just call Member Services, and we'll mail a copy to your home.

Important UnitedHealthcare Community Plan numbers

Member Services

For help to find a doctor, make an appointment or questions about your plan benefits.

1-800-348-4058, TTY 711

24-Hour NurseLine

Speak to a registered nurse anytime 24/7. Get answers to any health-related question or concern.

1-877-440-0255

Office of Individual and Family Affairs (OIFA)

Helps members, parent(s) or guardian(s) find resources for physical, behavioral health and social needs.

Call Member Services at 1-800-348-4058, TTY 711 and ask to speak with OIFA.

Email: advocate.oifa@uhc.com

Crisis Services

Mobile crisis intervention and facility-based stabilization services. Open to all Arizonans with or without Medicaid or health insurance.

National Suicide and Crisis Hotline

Call or text 988

988lifeline.org

Crisis hotlines by county

Arizona Statewide Crisis Hotline:

1-844-534-4673 (HOPE)

Maricopa County:

1-602-222-9444 or 1-800-631-1314

Cochise, Graham, Greenlee, La Paz, Pima, Pinal, Santa Cruz and Yuma Counties:

1-866-495-6735

Apache, Coconino, Gila, Mohave, Navajo and Yavapai Counties:

1-877-756-4090

Gila River and Ak-Chin Indian Communities:

1-800-259-3449

Salt River Pima Maricopa Indian Community:

480-850-9230

Tohono O'odham Nation:

1-844-423-8759

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Behavioral health

AZ Chapter of Postpartum Support International (PSI-AZ)

Postpartum Support International (PSI) is a non-profit organization dedicated to helping those experiencing perinatal mood disorders.

psichapters.com/az/

Call or Text our HelpLine

1-800-944-4773 (4PPD), #1 En Español

or #2 English; Text in English: 800-944-4773;

Text en Español: 971-203-7773.

Office of Individual and Family Affairs (OIFA)

Promoting recovery, resiliency and wellness for individuals with mental health and substance use challenges. Each OIFA team member has live experience with behavioral health challenges, either from their own experiences of recovery or from directly supporting someone through their recovery.

AHCCCS OIFA

OIFA@azahcccs.gov

[azahcccs.gov/AHCCCS/](https://azahcccs.gov/AHCCCS/HealthcareAdvocacy/OIFA.html)

[HealthcareAdvocacy/OIFA.html](https://azahcccs.gov/AHCCCS/HealthcareAdvocacy/OIFA.html)

AHCCCS Office of Human Rights

OHR provides education and advocacy to individuals with a Serious Mental Illness (SMI) to help them understand, protect and exercise their rights, facilitate self-advocacy and obtain access to behavioral health services in the public behavioral health system in Arizona.

1-800-421-2124

azahcccs.gov/OHR

Email: OHRts@azahcccs.gov

Co-Dependents Anonymous

A fellowship of men and women with a common purpose to develop healthy relationships.

Toll-free: 1-888-444-2359

Spanish toll-free: 1-888-444-2379

coda.org

Depression and Bipolar Support Alliance

312-642-0049

dbsalliance.org

Family Involvement Center (FIC)

FIC provides peer support and resources to families and caregivers navigating behavioral health challenges.

Toll-free 1-877-568-8468

8:30 a.m.–5 p.m., Mon.–Fri.

familyinvolvementcenter.org,

Email - info@familyinvolvementcenter.org

Phoenix Office

5333 N 7th St., Ste. A-100, Phoenix, AZ 85014

1-602-412-4095

Prescott Valley Office

8766 E State Rte. 69, Ste. G

Prescott Valley, AZ 86314

1-928-379-5077

Flagstaff Office

5200 E Cortland Blvd., Ste. A16

Flagstaff, AZ 86004

1-928-440-6180

Tucson Office

220 E Speedway Blvd, Tucson, AZ 85705

1-520-404-0032

MentalHealth.gov

mentalhealth.gov

Mental Health America

Dedicated to helping those living with mental illness and promoting the mental health of all.

Toll-free: 1-800-969-6642

1-703-684-7722

mhanational.org/

MIKID

Takes a family-centered approach to serve the behavioral health and wellness needs of children and youth.

Phoenix Corporate Office

7816 N. 19th Ave., Phoenix, AZ 85021

1-602-253-1240

Casa Grande Office

901 E. Cottonwood Ln.

Casa Grande, AZ 85122

1-520-509-6669

Yuma Office

2891 S. Pacific Ave., Yuma, AZ 85365
1-928-344-1983

Tucson Office

925 East Bilby Rd., Tucson, AZ 85706
1-520-882-0142

Nogales Office

1777 N. Frank Reed Rd., Nogales, AZ 85621
1-520-377-2122

Kingman Office

2615 E. Beverly Ave., Kingman, AZ 86409
1-928-753-4354

Bullhead City Office

810 Gemstone #3, Bullhead City, AZ 86442
1-928-704-9111

Sierra Vista

365 E. Short Street,
Sierra Vista, AZ 85635
1-520-895-3615
miked.org

PTSD Alliance

An association to help those with
post-traumatic stress disorder.
1-888-436-6306
ptsdalliance.org

National Alliance on Mental Illness (NAMI)

If you or someone you know needs help.
1-800-950-NAMI (1-800-950-6264)
10 a.m.-10 p.m. ET, Mon.-Fri.
nami.org

National Center for PTSD-VA

The world's leading research and educational
center of excellence on PTSD.
National Suicide and Crisis Hotline 988
ptsd.va.gov

National Institute of Mental Health

The lead federal agency for research on
mental disorders.
Toll-free: 1-866-615-6464
nimh.nih.gov

National Maternal Mental Health Hotline

24/7, free, confidential hotline for pregnant and
new moms in English and Spanish.
Call or text 1-833-TLC-MAMA (1-833-852-6262)
[https://mchb.hrsa.gov/programs-impact/
national-maternal-mental-health-hotline](https://mchb.hrsa.gov/programs-impact/national-maternal-mental-health-hotline)

**Substance Abuse and Mental Health Services
Administration (SAMHSA)**

Find treatment programs for mental and
substance use disorders.
1-800-662-HELP (1-800-662-4357)
TTY: 1-800-487-4889
samhsa.gov

Warm Line

A confidential telephone service. Staffed
by people who have experienced their own
behavioral health challenges. Offers support and
compassion for callers who just need someone
to talk with. Available statewide at no cost.

Central Arizona**Crisis Response Network**

1-602-347-1100
24 hours a day, 7 days a week

NAZCARE

1-888-404-5530
4:30 p.m.-10:30 p.m., Mon.-Thurs.
3 p.m.-10:30 p.m., Fri.-Sun.

Southern Arizona**HOPE, Inc.**

Pima County: 1-520-770-9909

All other Southern AZ counties:

1-844-733-9912
8 a.m.-10 p.m., 7 days a week

Caregiver support**AARP Family Caregiving**

AARP's resource page offering caregiver
support information for those caring for
aging loved ones.
aarp.org/caregiving/

Arizona Developmental Disabilities Planning Council

Webinars and training resources for families and caregivers of individuals with developmental disabilities.
addpc.az.gov/

Center on Disability

Offers free webinars and online courses for direct support professionals and families.
centerondisability.org

Duet Partners in Health & Aging

10000 N. 31st Ave, Ste. D200, Phoenix, AZ 85051
Offering compassionate services to family caregivers and aging adults, at no charge.
1-602-274-5022
duetaz.org

Family Voices

Free online training modules and resources for family caregivers.
familyvoices.org

The National Alliance for Direct Support Professionals

Offers free webinars and online courses for direct support professionals and families.
nadsp.org

Children and adolescents

4-H

4-h.org

Big Brothers Big Sisters/Big Mentors

1-602-264-9254
bbbsaz.org

Birth to Five Helpline

1-877-705-KIDS (5437)

Scouting America

1-602-955-7747
scouting.org

Girl Scouts of America

1-800-352-6133

Southern Arizona: 1-800-331-6782

girlscouts.org

Cyber Bullying

cyberbullying.org

National Gang Center

nationalgangcenter.ojp.gov

Phoenix Fire Department – Baby Shots Program

The PFD Baby Shots Immunization Program provides free vaccinations to children who are eligible under the Vaccine for Children's Program (VFC).

602-534-2229

phoenix.gov/fire/community-outreach/for-kids/baby-shots-program

Safe To Sleep

Safe to Sleep educates parents and caregivers about ways to protect babies during sleep by reducing the risk of Sudden Infant Death Syndrome (SIDS) and other sleep-related deaths.
safetosleep.nichd.nih.gov/

Stop Bullying

stopbullying.gov

Strong Families

Provides weekly home visitation to support pregnant and new parenting families.

150 N. 18th Avenue, Suite #320

Phoenix, AZ 85007

1-602-345-0471

strongfamiliesaz.com/home-visiting/

Domestic violence

24-Hour Domestic Violence Hotline

1-800-799-SAFE (1-800-799-7233)

TTY: 1-800-787-3224

Text "START" to 88788

thehotline.org

AZ Coalition to End Sexual and Domestic Violence

Local hotline: 1-602-279-2900

Toll-free: 1-800-782-6400

AZ Relay Service 7-1-1, TTY: 1-800-787-3224

acesdv.org

Arizona Department of Economic Security

Mobile and community-based services for legal, emergency shelter and housing.
des.az.gov/domestic-violence

Catholic Community Services of Southern Arizona

268 W. Adams ST. Tucson, AZ 85705
1-520-623-0344
ccs-soaz.org

Chicanos Por La Causa De Colores

Domestic violence shelter for Spanish-speaking survivors and their children.

24-hour hotline: 1-602-269-1515
cplc.org/es/programs/domestic-violence

Florence Immigrant & Refugee Rights Project

Offers free legal and social services. For adults and unaccompanied children who are in immigration custody in Arizona.

Tucson: 1-520-777-5600

Phoenix: 1-602-307-1008

firrp.org

Immigrant Hope

1818 E. Southern Avenue, Ste. 4A, Mesa, AZ 85204
For immigration legal advice and representation. Services the low-income immigrant community in Mesa and the Phoenix Metro Area.
1-480-524-8131
Email: mesa@immigranthope.org

2-1-1 Housing Crisis Hotline

Dial 2-1-1 (if you're in Arizona)
Dial 877-211-8661 (if calling from outside Arizona)
Arizona Relay: Dial 7-1-1 or 1-800-367-8939 and ask for 1-877-211-8661
211arizona.org

RAINN

(Rape, Abuse & Incest National Network)

24/7 Hotline: 1-800-656-HOPE
(1-800-656-4673)

Online chat: online.rainn.org
rainn.org

STAND! For Families Free of Violence

1-888-215-5555
standffov.org

Women's Shelters Directory

womenshelters.org

Eating disorders

Alliance for Eating Disorders Awareness

1-866-662-1235
allianceforeatingdisorders.com

National Eating Disorders Association

nationaleatingdisorders.org

Education

Arizona Early Intervention Program (AZEIP)

1789 West Jefferson St., Mail Drop 2HP1
Phoenix, AZ 85007
Helps families of children with disabilities or developmental delays age birth to 3 years old by providing support and working with their natural ability to learn.
1-888-592-0140
des.az.gov/azeip

Children and Adults with ADD (CHADD)

1-866-200-8098, Mon.-Fri. 1 p.m.-5 p.m. ET
chadd.org

Child Crisis Arizona

817 N. Country Club Dr., Mesa, AZ 85201
Child Crisis Arizona provides emergency residential care, foster care, adoption services, early education, counseling, and family support to vulnerable children and families in Arizona. Their mission is to prevent abuse and neglect and build strong, resilient families.
1-480-834-9424
childcrisisaz.org

Child Parent Centers, Inc. (CPC)

Child-Parent Centers help young kids and their families by providing early education and support. They have classrooms, home-based programs, and family child care for kids from birth to age

five. They also support pregnant women. Their services include education, health, nutrition, and helping families be strong and healthy.
602 E 22nd Street, Tucson, AZ 85713
1-520-882-0100
childparentcenters.org/

Raising Arizona Kids

932 South Hunters Run, Show Low, AZ 85901
Phone: 480-991-5437
raisingarizonakids.com/

Head Start programs promote school readiness. For infants, toddlers and preschool-aged children:

Arizona Head Start Association

AZHSA helps young kids and their families by providing early education and support services. They focus on helping kids do well in school, supporting families to be self-sufficient, and improving lives across generations. They also work with others to make sure children and families in Arizona have what they need to succeed.

P.O. Box 45483, Phoenix, AZ 85064
1-602-338-0449

Email: admin@azheadstart.org
azheadstart.org

Department of Education Head Start flyer
azed.gov/sites/default/files/media/AZHSA-Statewide-Recruitment-Flyer.pdf

Catholic Charities Westside Head Start

Call your closest area office for more information.

Avondale, Buckeye, Goodyear, Tonopah:
1-602-287-6199

Glendale:
1-623-934-3657

South Avondale/Cashion, Tolleson, Peoria, Surprise/El Mirage:
1-623-932-3517

catholiccharitiesaz.org

City of Phoenix Head Start Program

200 W. Washington St., 17th Floor
Phoenix, AZ 85003
1-602-262-4040
phoenix.gov/humanservices/programs/head-start

Financial assistance

Arizona Department of Economic Security

Apply for cash assistance with Temporary Assistance for Needy Families (TANF)
des.az.gov/ca

Catholic Social Service of Yavapai County

1-928-778-2531

City of Phoenix Human Resources Department

1-602-495-5700

Coconino County Community Services

928-679-7453

Community Action Human Resources Agency (CAHRA)

Pinal County: 1-520-466-1112
cahra.org/

Gila County Community Action Program

Main Office Globe/Miami Area (928) 425-7631
Satellite Office Payson Area (928) 474-7192

Northern Arizona Council of Governments (NACOG)

Serving Apache, Coconino, Navajo and Yavapai
1-928-774-1895

Southeastern Arizona Community Action Program

1-800-293-1144
Cochise, Graham and Greenlee
and Santa Cruz

Western Arizona Council of Governments

La Paz: 1-928-217-7137
Mohave: 1-928-753-6247
Yuma: 1-928-782-1886

Food

Advance Community

1911 W Earll Dr, Phoenix, AZ 85015

602-252-7772

advancecommunity.org

Advance Community is a Phoenix nonprofit that supports underserved families and low-income seniors through health education and its Stove to Table program, which delivers nutritious, homemade meals to seniors across Maricopa County.

Ample Harvest

Food Pantry Locator

ampleharvest.org/find-food/

Arizona Food Bank Network

Made up of 5 regional food banks and nearly 1,000 food pantries working together.

1-602-528-3434

Email: info@azfoodbanks.org

azfoodbanks.org/get-food/

Community Food Bank of Southern Arizona

3003 S. Country Club Rd., Tucson, AZ 85713

Provides emergency food boxes.

1-520-622-0525

communityfoodbank.org

Feeding America

1-800-771-2303

feedingamerica.org/need-help-find-food

Flagstaff Family Food Center

Provides emergency food support for the Flagstaff community.

1-928-526-2211

hotfood.org

Gila Community Food Bank

317 Hackney Ave, Globe, AZ 85501

1-928-425-3639

Haven United Methodist Church Food Pantry

597 Main Street, Jerome, Arizona 86331

Open every Wednesday from 8:30 am until noon.

havenchurchjerome.com

Interfaith Community Services Food resources

icstucson.org/emergency-assistance/

Market on the Move

Phoenix- 1-623-980-7357

Tucson- 1-520-373-5256

Market on the Move is a mobile farmers' market that offers families up to 60 pounds of rescued fresh produce for a small donation (\$10 in Phoenix/Tucson; \$15 in Northern Arizona), along with free health screenings and nutrition education at pop-up sites.

marketonthemove.org

Manzanita Outreach – Yavapai Only

3605 Zalesky Rd., Cottonwood, AZ 86326

Food bank and senior food delivery program.

1-928-649-5772

manzanitaoutreach.org

Meals on Wheels

45 West University Drive, Mesa, AZ 85201

Meals on Wheels program provides nourishing meals & essential wellness checks to seniors and adults with disabilities and specialized dietary restrictions.

480-962-5612

asteraz.org/services/meals.html

Nourish PHX

501 S. 9th Ave., Phoenix, AZ 85007

Helps with food and other basic needs like clothing, shoes and toiletries.

1-602-254-7450

nourishphx.org

Peach's Pantry, Inc Food Support

4469 E. Commerce Dr. Suite 4B, Sierra Vista, AZ 85635

520-249-0139

peachspantry.org

St. Mary's Food Bank

2831 N. 31st Ave., Phoenix, AZ 85009

Helps feed hungry families across Phoenix and 9 Arizona counties.

1-602-242-FOOD (1-602-242-3663)

stmarysfoodbank.org

Supplemental Nutrition Assistance Program (SNAP)

Health-e-Arizona: 1-855-432-7587
des.az.gov/na

Tucson Food Share

2500 N. Stone Tucson, AZ 85705
No need to prove income or provide any kind of documentation. Food is available to anyone who asks. If you are able to, please bring bags for groceries with you.
520-222-9242
tucsonfoodshare.org

General community resources

2-1-1 Arizona

A hotline and web-based directory to help connect people with critical services in their community.
Dial 2-1-1
211arizona.org

**Alzheimer's Association |
Alzheimer's Disease & Dementia Help**
24/7 Helpline: 1-800-272-3900

Arizona DES Breastfeeding Hotline

150 North 18th Ave., Phoenix, AZ 85007
For individuals with breastfeeding questions.
1-800-833-4642
azdhs.gov/prevention/nutrition-physical-activity/breastfeeding/index.php#mom-home

AZ Pet Project

3905 N 7th Avenue #7611, Phoenix, AZ 85011
The Arizona Pet Project provides resources that support pet owners with supplies, vet visits, vaccinations, and spay/neuter operations.
602-882-8627
azpetproject.org/

Area Agency on Aging by county

Maricopa County:

1-602-264-2255
Helpline: 1-888-783-7500
aaaphx.org

Pima County:

1-520-790-0504
Helpline: 1-520-790-7262
pcoa.org

Yavapai, Coconino, Navajo, Apache Counties:

1-877-521-3500
nacog.org/aaa/

Mohave County:

1-928-753-6247

La Paz and Yuma Counties:

1-928-782-1886
wacog.com

Pinal and Gila Counties:

1-800-293-9393 or 1-520-836-2758
pgcsc.org

Cochise, Graham, Greenlee, Santa Cruz Counties:

1-520-432-2528
seago.org

Division of Aging & Long Term Care Support

1-928-871-6869
daltcs.navajo-nsn.gov/

Inter-Tribal Council of Arizona

1-602-258-4822
itcaonline.com

Chicanos Por La Causa

1112 E. Buckeye Rd., Phoenix, AZ 85034
Helps individuals and families get access to health care, housing, education, work and more.
1-602-257-0700
cplc.org

City of Phoenix Family Services Centers

John F. Long Family Services Center

3454 N. 51st Ave., Phoenix, AZ 85031

Sunnyslope Family Services Center

914 W. Hatcher Rd., Phoenix, AZ 85021

Travis L. Williams Family Services Center

4732 S. Central Ave., Phoenix, AZ 85040
1-602-534-AIDE (2433)
1-866-882-1778

phoenix.gov/administration/departments/
humanservices/service-locations.html

Disability Benefits 101

1-866-304-9675

az.db101.org

Dress for Success

3110 N. Central Ave., Suite D-200,
Phoenix, AZ 85012

Clothing assistance to people seeking
employment for women, teens and some
men's clothes.

602-489-7397

dfsphoenix.org/

Eagles Wings of Grace

2925 N. Country Club Rd.
Tucson, AZ 85716

Eagles Wings of Grace provides women with
interview outfits and work attire so they may
secure and maintain employment.

520-906-9915 or After Hrs. 520-539-6171

www.eagleswingsofgrace.org

Human Trafficking

Arizona Tip Line

1-877-4AZ-TIPS (429-8477)

Governor's Office of Youth, Faith, and Family- Human Trafficking Resources

goyff.az.gov/humantrafficking/resources

Optum Community Centers

Chandler

985 W. Chandler Heights Rd., Ste. 12
Chandler, AZ 85248

1-888-547-7691

Deer Valley

20414 N. 27th Ave. #100, Phoenix, AZ 85027
1-623-707-2895

East Mesa

6005 E. Southern Ave., Mesa, AZ 85206
1-866-458-9012

Goodyear

1981 N. Pebble Creek Parkway, Ste. 8
Goodyear, AZ 85395
1-888-203-8310

Surprise

15800 N. Litchfield Rd., Ste. 115
Surprise, AZ 85374
1-855-539-0484

Tucson

4780 E. Grant Rd., Tucson, AZ 85712
1-877-549-8813

optum.com/en/care/locations/arizona/optum-
arizona/community-centers.html#locations

Peer & Family Referral Center

Serves people who are recovering from a
serious mental illness (SMI). Connects them
with other services beyond what's provided at
their clinics.

1-844-736-PFRC (1-844-736-7372)
referralhelp.org

Public Libraries

Access to computers, Wi-Fi and more. Some
libraries require a library card to use the
computers. Use this directory to find a library
near you.

azlibrary.gov

Senior Help Line

24/7: 1-602-264-4357

Grief, loss and funeral support

American Foundation for Suicide Prevention

1-888-333-AFSP (1-888-333-2377)
afsp.org

Carson's Village

Assists families in navigating through tasks that
must be completed when a loved one passes.
carsonsvillage.org/contact-us/

The Compassionate Friends

Support after the loss of a child, any age,
any cause.
1-877-969-0010
compassionatefriends.org/find-support/
chapters/chapter-locator/

Grief Recovery After a Substance Passing (GRASP)

Support for those who have lost someone to

substance use or addiction.

1-302-492-7717

grasphelp.org

Grief SHARE

You don't have to go through the grieving process alone.

1-800-395-5755

griefshare.org

Parents of Murdered Children

For the families and friends of those who have died by violence.

1-513-721-5683

pomc.com

The Pet Loss Support Page

pet-loss.net

The TEARS Foundation

Helps ease the financial burden for families who have lost a baby. Provides funds to help with the cost of burial or cremation.

1-253-200-0944

thetearsfoundation.org

Health, wellness and dental

Arizona Department of Health Services Breastfeeding Hotline

Get answers from a breastfeeding expert 24/7.

1-800-833-4642

gobreastmilk.org

AZ Links

Offers help and information on aging and disability.

azdaars.getcare.com/consumer

Boys & Girls Clubs – Bob & Renee Parsons Children's Dental Clinic

1601 W. Sherman St., Phoenix, AZ 85007-3303

Serves children aged 5-18 who lack dental insurance and do not qualify for state assistance.

1-602-271-9961

bgcaz.org/parsons-dental-clinic

Health-e-Arizona PLUS

Arizona residents can apply online for medical coverage, nutrition assistance and

cash assistance.

1-855-HEA-PLUS (1-855-432-7587)

healthearizonaplus.gov

Keys to Change- Brighter Way Dental

1300 W. Harrison Street

Phoenix, AZ 85007

602-362-0744

brighterwaydentalcenter.org/

Reduced Fee and Community Dental Clinics

View the list of community dental clinics in Arizona.

azdhs.gov/documents/prevention/womens-childrens-health/oral-health/reduced-fee-dental-clinics.pdf

St. Vincent De Paul Free Dental Clinic Phoenix

420 W. Watkins Rd., Phoenix, AZ 85002

1-602-261-6842

stvincentdepaul.net/get-help/dental-care

WIC Arizona

Serves women, infants and children (WIC).

1-800-252-5942

azdhs.gov/prevention/azwic

Housing

A New Leaf

868 E. University Dr., Mesa, AZ 85203

Support for families and individuals facing difficult challenges.

1-480-969-4024

turnanewleaf.org

Arizona Department of Housing

1110 W. Washington, #280, Phoenix, AZ 85007

Serves as the Collaborative Applicant and Homeless Management Information System (HMIS) lead agency for the Continuum of Care for the 13 non-metro counties in the state.

1-602-771-1000

housing.az.gov/general-public/homeless-assistance-agencies

Arizona Public Housing Authorities

There are 24 Public Housing Authorities (PHAs) in Arizona. PHAs administer HUD housing

programs including Housing Choice Vouchers (Section 8) and project-based voucher programs that provide subsidies to units of particular housing developments.

1-602-379-7100

hud.gov/states/arizona#LocalOffice

Central Arizona Shelter Services (CASS)

230 S. 12th Ave., Phoenix, AZ 85007

Central Arizona Shelter Services (CASS) provides shelter, support, and resources to individuals and families experiencing homelessness in Arizona. Their services include emergency shelter, case management, and programs aimed at helping people achieve housing stability and self-sufficiency.

Operates adult and family shelters 24/7, 365 days of the year.

Other locations:

Vista Colina Family Shelter:

1050 W Mountain View Rd., Phoenix, AZ 85021

Norton and Ramsey Social Justice Empowerment Center:

7031 N. 56th Ave. Glendale AZ 85301

The Haven Senior Shelter:

I-17 and Northern Phoenix, AZ 85051

If you are in need of assistance, please call the Welcome Center at 602-256-6945

cassaz.org

Coordinated Entry

Anyone who is homeless or at risk of homelessness should go to the Coordinated Entry system in their community. Visit the websites below to learn more about services available in each region.

Arizona Balance of State CoC

The Arizona Department of Housing is the lead agency for the Continuum of Care for the 13 non-metro counties in the state.

<https://housing.az.gov/programs/homeless-special-needs>

Phoenix/Mesa/Maricopa County Regional CoC

Supports more than 40 homeless assistance programs in 13 different agencies.

azmag.gov/Programs/Homelessness/Need-Help

Tucson/Pima County CoC

A group made up of community and faith-based organizations, government, businesses and individuals, all working together to end homelessness.

tpch.net

DDD Affordable Housing Opportunities

HUD's Section 811 program helps people with disabilities find affordable housing. It helps pay for housing through rental assistance. Rent is based on income and is about 30% of what the household earns. A small deposit is required. Members can live alone, with family, or with roommates if income and eligibility rules are met.

1-844-770-9500 option

des.az.gov/services/disabilities/developmental-disabilities/individuals-and-families/supports-and-services/housing

Homeless Shelters Directory

homelessshelterdirectory.org/state/arizona

Housing Search AZ.gov

List and search Arizona housing to fit your needs and budget, from market-rate to affordable rentals, accessible units, disaster housing, accommodations for seniors and veterans, and more.

1-877-428-8844

housingsearch.az.gov/index.html

HUD Resource Locator

Search for subsidized apartments, public housing authorities, emergency rental assistance and more.

hud.gov/resources

Maricopa Association of Governments

302 N. First Ave., Ste. 300, Phoenix, AZ 85003

The Maricopa Association of Governments (MAG) provides a forum for local governments working together on issues that affect the lives of everyone in the greater Phoenix region.

1-602-254-6300

azmag.gov/Programs/Homelessness/Continuum-of-Care

Salvation Army Family Services

2707 E. Van Buren St., Phoenix, AZ 85008
1-602-267-4100
salvationarmyphoenix.org

ShelterList.com

Search online for local homeless resources in your area.
shelterlist.com

Tucson Pima Collaboration to End Homelessness

A coalition of community and faith-based organizations, government entities, businesses, and individuals committed to the mission of ending homelessness and addressing the issues related to homelessness in our community.
tpch.net

UMOM New Day Centers

3333 E. Van Buren St., Phoenix, AZ 85008
Provides shelter, housing and services for people experiencing homelessness.
1-602-275-7852
umom.org

Jobs and training

Arizona@Work

A statewide workforce development network that helps employers of all sizes and types recruit, develop and retain the best employees for their needs. For job seekers throughout the state, services and resources are provided to help pursue employment opportunities.
1-602-542-2460
arizonaatwork.com

Arizona Department of Economic Security

For job seekers:
des.az.gov/services/employment/job-seekers

GED Information and Testing

Study, practice and take the GED test online.
1-877-EXAM-GED (1-877-392-6433)
ged.com/

Goodwill

1-800-Goodwill (1-800-466-3945)
goodwill.org

PHX Works

Burton Barr Central Library

1221 N. Central Ave., Phoenix, AZ 85004
602-262-4636

Ocotillo Library

102 W. Southern Ave., Phoenix, AZ 85041
602-262-4636

The PHXWorks initiative at both Phoenix Public Library & Ocotillo Library supports people in their job searches, career development goals, and paths to becoming career-ready and part of the workforce.

Hours:

Monday, Friday, Saturday, 9 am-5 pm,
Tuesday-Thursday, 9 am-7 pm,
Sunday, 1 pm-5 pm
phoenixpubliclibrary.org/phxworks

Unemployment Insurance Benefits

des.az.gov/services/employment/unemployment-individual

LGBTQ+

oneten

1101 N. Central Ave #202, Phoenix, AZ 85004
Serves LGBTQ youth and young adults ages 11-24. Programs promote self-expression, self-acceptance, leadership development and healthy life choices.
1-602-400-2601, ext. 2
oneten.org

Phoenix Pride

Promotes unity, visibility and self-esteem through community activities and services.
1-602-27-PRIDE (1-602-277-7433)
phoenixpride.org

PFLAG

Provides support for parents and friends of lesbians and gays.
1-202-467-8180
pflag.org

Trans Lifeline

All operators are transgender.
1-877-565-8860
translifeline.org

The Trevor Project

Specializes in gay and lesbian youth suicide prevention.
1-866-488-7386
thetrevorproject.org

Special needs

Resources to help those with developmental and intellectual challenges (I/DD).

Arizona Autism Coalition

Arizona Autism Coalition helps improve the lives of individuals with Autism Spectrum Disorder and their families in Arizona by sharing resources and affecting autism systems reform through state-wide collaboration and advocacy.
azautism.org/

Arizona Commission for the Deaf and Hard of Hearing (ACDHH)

The purpose of the ACDHH is to ensure, in partnership with the public and private sector, accessibility for the deaf and hard of hearing to improve their quality of life.
1-602-542-3323
acdhh.org

The ARC

1-800-433-5255
thearc.org

Autism Society of America

1-800-3AUTISM (1-800-328-8476)
autism-society.org

Autism Speaks

1-888-288-4762
En Español: 1-888-772-9050
autismspeaks.org

Children's Rehabilitative Services

AHCCCS members who have qualifying health conditions.

150 N. 18th Ave, Phoenix, AZ 85007
1-602-417-4545 or 1-855-333-7828
azahcccs.gov/AHCCCS/Initiatives/CareCoordination/CRS.html

Disability Rights Arizona

Disability Rights Arizona is a group that helps protect the rights of people with disabilities. They give free legal help to kids and adults who are being treated unfairly or not getting the services they need.
Phoenix- 1-602-274-6287
1-800-927-2260 (Toll Free)
Tucson- 1-520-327-9547
1-800-922-1447 (Toll Free)
disabilityrightsaz.org/

Federal Disability Resource Guide

usa.gov/disability-services

Goodwill

1-800-GOODWILL (1-800-466-3945)
goodwill.org

Encircle Families (formerly Raising Special Kids)

Strengthening families and systems of care to improve outcomes for children with disabilities and special health care needs.

Phoenix: 1- 602-242-4366

Tucson: 1-520-441-4007

Yuma: 1-928-444-8803

encirclefamilies.org

Southwest Autism Research & Resource Center

1-602-340-8717
autismcenter.org

Special Needs Directory

This resource is also helpful for finding adaptive equipment and special needs products.
1-877-664-4565
especialneeds.com

Special Olympics of Arizona

1-602-230-1200
specialolympicsarizona.org

United Cerebral Palsy Association

1-800-872-5827

ucp.org

Stop smoking

AshLine

Arizona Tobacco Cessation.

24/7 Helpline: 1-800-556-6222

Tobacco Free Arizona

Making sure Arizonans know help is here if they want to quit tobacco. And helping to stop kids from ever starting.

azdhs.gov/prevention/chronic-disease/tobacco-free-az/index.php

Quit for Life

1-866-784-8454 TTY 711

quitnow.net

Substance abuse

Adult Children of Alcoholics

1-310-534-1815

adultchildren.org

Al-Anon/Alateen

Al-Anon is a support group for people who are worried about someone with a drinking problem. Alateen is similar, but for teens.

1-888-425-2666

al-anon.org

Alcoholics Anonymous (AA)

aa.org/find-aa

AHCCCS

Arizona has 4 Access Point locations that provide opioid treatment services 24/7.

CODAC Health, Recovery and Wellness

380 E. Ft. Lowell Rd., Tucson, AZ 85705

1-520-202-1786

Community Bridges, East Valley Addiction Recovery Center

560 S. Bellview, Mesa, AZ 85204

480-461-1711

Community Medical Services

2301 W Northern Ave., Phoenix, AZ 85021

602-866-9378

[azahcccs.gov/Members/](http://azahcccs.gov/Members/BehavioralHealthServices/OpioidUseDisorderAndTreatment/Locating_Treatment.html)

[BehavioralHealthServices/](http://azahcccs.gov/Members/BehavioralHealthServices/OpioidUseDisorderAndTreatment/Locating_Treatment.html)

[OpioidUseDisorderAndTreatment/Locating_Treatment.html](http://azahcccs.gov/Members/BehavioralHealthServices/OpioidUseDisorderAndTreatment/Locating_Treatment.html)

Intensive Treatment Systems

4136 N 75th Ave, #116, Phoenix, AZ 85033

623-247-1234

[azahcccs.gov/Members/](http://azahcccs.gov/Members/BehavioralHealthServices/OpioidUseDisorderAndTreatment/Locating_Treatment.html)

[BehavioralHealthServices/](http://azahcccs.gov/Members/BehavioralHealthServices/OpioidUseDisorderAndTreatment/Locating_Treatment.html)

[OpioidUseDisorderAndTreatment/Locating_Treatment.html](http://azahcccs.gov/Members/BehavioralHealthServices/OpioidUseDisorderAndTreatment/Locating_Treatment.html)

AZDHS Opioid Prevention

Naloxone (Narcan) is available at no cost at various distribution sites across Arizona, including community locations and pharmacies participating in the Arizona Department of Health Services naloxone access program.

azdhs.gov/opioid/naloxone/index.php

Connections Health Solutions

For resources that provide personalized treatment 24/7 for people with urgent mental health needs.

Phoenix: 1-602-416-7600

Tucson: 1-520-301-2400

Families Anonymous

1-800-736-9805

familiesanonymous.org

Healthy PHX

The City of Phoenix offers no-cost Narcan Kits for community members through the Naloxone Program. These kits can be picked up at no cost from all 17 Phoenix public libraries and the Bookmobile.

phoenix.gov/administration/departments/health/substance-use-help/narcan-kits.html

Hushabye Nursery

3003 E. McDowell Rd., Phoenix, AZ 85008

1-480-628-7500

hushabyenursery.org

Intensive Treatment Systems, West Clinic

4136 N. 75th Ave. #116, Phoenix, AZ 85033
1-623-247-1234
itsofaz.com

Jacob's Hope

1150 N. Country Club Dr, Unit 12, Mesa, AZ 85201
1-480-398-7373

Jacob's Hope is a special care nursery that gives 24-hour medical help to newborns who were exposed to drugs before birth and are going through withdrawal. They give short-term care to these babies after they leave the hospital NICU and before they are ready to go home.
jacobshopeaz.org

Marijuana Anonymous

1-800-766-6779
marijuana-anonymous.org

Narcotics Anonymous (NA)

1-800-861-9372
narcotics.com/na-meetings/arizona/

Substance Abuse and Mental Health Services Administration (SAMHSA) Alcohol/Drug Abuse

1-877-SAMHSA-7 (1-877-726-4727)
samhsa.gov

Suicide

AZ Suicide Prevention Coalition

Helping reduce suicidal acts in Arizona.
1-480-784-1500
1-866-205-5229
azspc.org

Crisis Text Line

Text HOME to 741741 to connect with a crisis counselor.
crisistextline.org

EMPACT

1-800-273-8255
lafronteraaz-empact.org/

National Suicide and Crisis Hotline

Call or text 988
988lifeline.org

National Suicide Prevention Lifeline

Online chat is also available.
1-800-273-TALK (1-800-273-8255)
suicidepreventionlifeline.org

Suicide Prevention Resource Center

Call or text 988
sprc.org

Teen Lifeline

1-602-248-TEEN (1-602-248-8336) or
1-800-248-TEEN (1-800-248-8336)
teenlifeline.org

Yellow Ribbon Suicide Prevention Program

Call or text 988
yellowribbon.org

Technology assistance

ATAZ (Assistive Technology Arizona)

3100 E. Roosevelt St., Phoenix, AZ 85008
AT AZ is a project to support Disability Awareness and related Assistive Technology as a tool to support employment for persons with disabilities.
1-602-273-7411
atarizona.com

AZ TAP (Arizona Technology Access Program)

300 W Clarendon Ave, Suite 475, Phoenix, AZ 85013
The Arizona Technology Access Program or AZTAP is Arizona's Assistive Technology resource program.
1-800-477-9921
aztap.org

Televeda

1 N. 1st St., #603, Phoenix, AZ 85004
Education on technology use and how to use/set up technology. Offer live programs for yoga, strength training, meditation, support groups.
1-833-299-1449
televeda.com

Transportation

Most area agencies provide some type of transportation for people 60 and older.

AHCCCS – Non-Emergency Medical Transportation (NEMT)

For Medicaid members who do not have their own transportation.

UnitedHealthcare Community Plan

Call Member Services at 1-800-348-4058 or transportation directly at 1-888-889-0358, TTY/ TDD 711.

uhccp.com/AZ

Arizona Department of Economic Security

Community resources to help with transportation needs.

des.az.gov/services/disabilities/developmental-disabilities/community-resources/transportation

Disability.gov – Guide to Transportation

dol.gov/agencies/odep/program-areas/employment-supports/transportation

Eldercare Locator

1-800-677-1116
eldercare.acl.gov

National Aging and Disability Transportation Center

nadtc.org

Valley Metro

Provides service and transportation options for all citizens.

1-602-253-5000
valleymetro.org

Tribal Resources

Native Americans For Community Action (NACA)

Native Americans for Community Action (NACA) provides holistic, culturally respectful care to people of all ages and backgrounds, supporting their overall well-being while honoring their customs and beliefs.

928-773-1245
nacainc.org

Native American Connections (NAC)

Native American Connections is a non-profit

organization serving the Phoenix community with affordable housing, behavioral health, and community development services.

602-424-2060

nativeconnections.org/

Native Health

Native Health offers culturally sensitive medical, dental, behavioral, and wellness services to urban American Indians, Alaska Natives, and others facing barriers to care in Metro Phoenix.

602-279-5262

nativehealthphoenix.org

Phoenix Indian Center

The Phoenix Indian Center is a ‘gateway’ for American Indians and others seeking assistance with job readiness and employment services, prevention services, youth programs, and language and culture revitalization.

602-264-6768

phxindcenter.org

Tucson Indian Center

The Tucson Indian Center (TIC) serves Native American and Alaska Native individuals of all tribal backgrounds in the Metro Tucson area. Open to the public, TIC supports children, adolescents, adults, and elders through three departments: Social Services, Health Services, and Wellness Services.

520-884-7131

ticenter.org

StrongHearts Native Helpline

24/7 safe, confidential and anonymous domestic and sexual violence helpline for Native Americans and Alaska Natives, offering support and advocacy.

844-7NATIVE

(844-762-8483)

strongheartshelpline.org

Tribal Warm Line

The Tribal Warm Line is a free, confidential, non-emergency hotline staffed by trained peer support specialists offering a caring voice to Native American and Alaska Native individuals before a crisis develops.

855-728-8630

Arizona Department of Education - Office of Indian Education

The Arizona Department of Education - Office of Indian Education administers federal and state programs to meet the educational and cultural needs of Native American students.

602-542-5235

azed.gov/oie

Two-Spirit & Native LGBTQ+ Center for Equity

The Two Spirit & Native LGBTQ+ Center for Equity is a national non-profit developed to address the needs for advocacy, resources, violence prevention, and healing in the Two-Spirit & Native LGBTQ+ and broader communities.

800-123-4567

twospiritcenter.org

Native American Disability Law Center

The Native American Disability Law Center is a nonprofit that advocates for the rights of Native Americans with disabilities, helping them live independently through legal support and education.

800-862-7271

natedisabilitylaw.org

The University of Arizona Sonoran Center for Excellence in Disabilities

The UA Sonoran Center for Excellence in Disabilities helps individuals with intellectual and developmental disabilities access the support they need to fully engage in community life.

520-626-0442

sonorancenter.arizona.edu/

Veterans

AMVETS

1-877-726-8387

amvets.org

The Arizona Department of Veterans' Services (ADVS)

Provides help directly to veterans and their dependents throughout the state. Services include processing VA compensation and

pension applications, appeals, filing for survivor benefits, getting service records and more.

1-602-255-3373

dvs.az.gov

ASD Vets

asdvetrans.com

ASD Vets empowers veterans and their families by providing compassionate care and assists them with navigating VA benefits, mental health education and employment.

Be Connected/Arizona Coalition for Military Families

Connect with hundreds of statewide organizations that serve the military, veterans and their families.

1-866-4AZ-VETS (1-866-429-8387)

beconnectedaz.org

Hire Heroes USA

hireheroesusa.org

Hire Heroes USA is a national nonprofit that provides free, personalized career support to help veterans, service members, and military spouses secure meaningful civilian employment.

Home Base

550 N 3rd St Phoenix, AZ 85004

1-480-328-5145

Home Base is a national nonprofit that provides no-cost clinical care, wellness services, and support to veterans, service members, and military families to heal the invisible wounds of war.

homebase.org

Military Assistance Mission

1428 E Northern Ave. Phoenix, AZ 85020

1-602-246-6429

Military Assistance Mission is a Phoenix nonprofit that provides financial help and morale support to Arizona active-duty military members, their families, and post-9/11 Purple Heart recipients.

azmam.org

Soldiers Best Friend

14505 N 75th Ave Peoria, AZ 85381

1-623-218-6486

Provides veterans with PTSD and/or TBI with services or therapeutic companion dog.
soldiersbestfriend.org

Valors Veteran Community

1001 E 8th St, Unit 3004, Tempe, AZ 85281
1-602-390-8348

Valors Veterans Community AZ is a Tempe nonprofit that connects veterans with one another and links them to community support and helpful resources through social events and camaraderie-building activities.

vvcazvets.org

VA Benefits

To find out about transition, disability and compensation, home loans, pensions and more.

MyVA411: 1-800-698-2411, TTY 711
benefits.va.gov/benefits

Veterans Rally Point

Phoenix- 618 South Madison Drive
Tempe, AZ 85281

1-480-284-1514

Tucson- 1082 E Ajo Way, Ste 100

Tucson, AZ 85713

1-520-838-5703

Veterans Rally Point provides free support services that help veterans and their families with crisis assistance, counseling, employment support, and navigating community resources.
rallypointaz.org

Veterans Medical Leadership Council

arizonavmlc.org

The Veterans Medical Leadership Council is a Phoenix-based nonprofit that works to improve the health and welfare of Arizona veterans by advocating for better care and providing emergency financial assistance to veterans in crisis, particularly those served by the Phoenix VA Health Care System.

Wounded Warrior Project

1-877-TEAM-WWP (1-877-832-6997)

woundedwarriorproject.org

Homeless Veterans resources

Catholic Charities

MANA (Marines, Army, Navy, Airforce) House

1-602-254-6785

manahouseaz.org

Community Bridges

For help with finding housing, alcohol or drug treatment, health care, job training and more.

1-877-931-9142

communitybridgesaz.org

Department of Veteran's Affairs

VA Caregiver Support

1-855-260-3274

VA Vet Centers

Community-based counseling centers to make a successful transition from military to civilian life or after a traumatic event.

vetcenter.va.gov

VA Medical Centers

Phoenix- 650 E. Indian School Rd, Phoenix, AZ 85012

1-602-277-5551

va.gov/phoenix-health-care/

Tucson- 3601 S 6th Ave, Tucson, AZ 85723

1-520-792-1450

va.gov/southern-arizona-health-care/locations/tucson-va-medical-center/

Veterans Administration

Benefits: 1-800-827-1000

Health Care: 1-877-222-VETS

(1-877-222-8387)

MyVA411: 1-800-698-2411, TTY 711

VA Inspector General: 1-800-488-8244

Veterans Crisis Line: 1-800-273-8255 Press 1

24-Hour Talk/Crisis Line: 1-877-WAR VETS

va.gov

Community Resource & Referral Centers (CRRCs)

For help with housing, health and mental health care, accessing VA and non-VA benefits and more.

1-602-248-6040

va.gov/HOMELESS/CRRC.asp

Notes

This image shows a single sheet of white paper with horizontal blue ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.



Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI and VII) and the ADA) Section 504 of the Rehabilitation Act of 1973 and the Age Discrimination Act of 1975, UnitedHealthcare Community Plan prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, and disability.

UnitedHealthcare Community Plan must make a reasonable accommodation to allow a person with a disability to take part in a program, service, or activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means that, if necessary, UnitedHealthcare Community Plan must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that UnitedHealthcare Community Plan will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible.

To request this document in an alternative format or for further information about this policy please contact UnitedHealthcare Community Plan, **1-800-348-4058, TTY 711** (ACC/DD members), ALTCS-EPD members please call **1-800-293-3740, TTY 711**.

We provide no cost aids and services to help you communicate with us. You can ask for interpreters and/or for communications in other languages or formats such as large print. We also provide reasonable modifications for persons with disabilities. If you need these services, please call the toll-free number above or on the back of your member identification card.